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To: Medical Directors & IPA Network

From: IEHP – Health Services

Date: July 30, 2026

Subject: **REVISED/RETIRED – UM Authorization Guidelines**

IEHP's Guideline Review Committee has approved the following authorization guideline updates/changes, **effective 8/1/2026:**

Guideline #	Guideline Title	LOB	Degree of Change	Updates/Changes
UM_CSS 01	Community or Home Transition Services	Medi-Cal	Minor Revised	Highlights: • Coordination of benefit with Housing Deposits, Housing Transition Navigation Services, and Home Modifications. • Minor updates to verbiage according to DHCS proposed updates. • No change to eligibility requirements
UM_CSS 04	Housing Transition Navigation Services	Medi-Cal	Minor Revised	Highlights: • Eligibility Criteria format updated with an added table to improve clarity and ease of use; no changes were made to the actual eligibility. • Additional information added to explain coordination of benefit with ECM, Housing Deposits, HTSS and Transitional Rent. • Homeless definition (including "At risk of Homelessness,) updated according to HUD with modifications per DHCS Community Supports Policy Guide, Appendix C. o Clarification around exiting an institution and member was homeless prior. o Timeframe for member/family imminently losing housing extended to 30 days (previously 14 days homeless and 21 days at risk of homelessness.) o Requirement to have an annual income below 30 percent of median family income no longer applies to definition. o Added to definition: Fleeing, or attempting to flee, domestic violence has no other residence and lacks the resources or support networks to obtain other permanent housing.

Guideline #	Guideline Title	LOB	Degree of Change	Updates/Changes
UM_CSS 02	Assisted Living Facility Transitions	Medi-Cal	Minor Revised	Highlights: • Added: When a member is actively enrolled in the ALW (Assisted Living Waiver), IEHP will not pay for services covered under the ALW (or other Medi-Cal covered benefits.) • Additional information added regarding member's choice of setting and freedom from coercion and restraint. • Removed duplicative information • No change to eligibility criteria
UM_CSS 12	Day Habilitation Programs	Medi-Cal	Minor Revised	Highlight: • Clarified documentation requirements for extensions: must include detailed records of the services provided during the previous authorization period, including dates of service, the amount of time spent, and a description of the specific activities performed. • Homeless definition (including "At risk of Homelessness,) updated according to HUD with modifications per DHCS Community Supports Policy Guide, Appendix C. o Clarification around exiting an institution and member was homeless prior. o Timeframe for member/family imminently losing housing extended to 30 days (previously 14 days homeless and 21 days at risk of homelessness.) o Requirement to have an annual income below 30 percent of median family income no longer applies to definition. o Added to definition: Fleeing, or attempting to flee, domestic violence has no other residence and lacks the resources or support networks to obtain other permanent housing. • Minor updates to verbiage according to DHCS proposed updates, otherwise no major change to eligibility criteria
UM_CSS 14	Respite Services	Medi-Cal	Minor Revised	Highlights: • Removed linkage to IHSS from list of exclusions • Removed duplicative information • No changes to eligibility criteria

Guideline #	Guideline Title	LOB	Degree of Change	Updates/Changes
UM_SUR 06	Natural Orifice transluminal Endoscopic Surgery (NOTES)	Medicare/ Medi-Cal Covered California	Retired	Highlights: • A form of surgery where an endoscope is introduced into a natural body orifice (mouth, anus, vagina, etc.), thereby eliminating the need for incisions and the resulting scars they produce. Additionally, an incision may be made in a hollow organ to access another, nearby organ. • Besides Medicare covering Transoral Incisionless Fundoplication (TIF) procedures for symptomatic, chronic GERD refractory to medical management, it has recently come to our attention that Medi-Cal covers select NOTES procedures as well. Therefore, after careful consideration and to avoid any potential discrepancy between IEHP and state/federal policy, this guideline will be retired.

Access to these and all other authorization guidelines can be found at: www.providerservices.iehp.org > Resources > Resources for Providers > Utilization Management Clinical Criteria or click here.

For questions, contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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